



VPM'S R. Z. SHAH COLLEGE OF ARTS SCIENCE AND COMMERCE.

Mithagar Road, Mulund East, Mumbai 400081.

Accredited by Naac with Grade "A"



Report on the seminar held on

"CONSUMER RIGHTS AND ACT FOR CONSUMER PROTECTION"

Date – 22nd August, 2023

Place – Seminar Room (201)

"Customers are the most important visitor on our premises, they are not dependent on us, we are dependent on them. They are not an interruption in our work. They are the purpose of it. They are not outsiders in our business. They are part of it; we are not doing them a favour by serving them. They are doing us a favour by giving us an opportunity to do so" – Mahatma Gandhi

Everyone consumer has a right and to be aware of these rights are government's as well as consumer's duty and responsibility. With the same idea to spread Awareness among the present individuals, the Extension committee in association with Department of Commerce and Management of VPM's R Z SHAH COLLEGE organised a seminar on the topic of **CONSUMER RIGHTS AND ACT FOR CONSUMER PROTECTION**.

20th V.P.M's R.Z. Shah College of Arts, Science & Commerce.
Mithagar Road, Mulund East, Mumbai - 81.
Accredited by NAAC with Grade "A"

Extension Committee
In Association With
Department of Commerce & Management
Organizes Seminar On...
Consumer Rights and Act for Consumer Protection

Guest Speaker



Adv. Vijay Kulkarni
Hon. Secretary
Vidya Pratishtha Mandal



22nd August 2023
Room no. 201
10:00 am

Dr. Bhavini Dand
Ms. Krutika Solanki
Co ordinator

Mrs. Prachi Raorane
HOD, Commerce &
Management

Dr. Barkha Shannani
Incharge Principal



The programme started at 10:00 am with escorting the Guest Speaker Adv. Vijay Kulkarni Sir. With a heartwarming welcome to the Guest Speaker, In-charge Principal, Barkha Shamnani and Teacher co-ordinator, Dr. Bhavini Dand and everyone present over there at the moment the seminar began.

Adv. Vijay Kulkarni is the Honourable Secretary of Vidya Prasarak Mandal. He is the Member of Bar Association of The Bombay Bar Association, Bombay City Civil & Sessions Court Bar Association at Mumbai [Life Member], Bombay Advocates Association Small Causes Court at Mumbai [Life Member]. He provides free Counselling in matrimonial and property matters for poor clients. He also frequently attends Seminars and Legal support to general public. He is the Faculty in Institute of Chartered Accountants of India – Western & North Region – on New Practice opportunities. He is also a Member of Maharashtra State Welfare Association and many more.



With felicitation of speaker by the In-charge Principal, the seminar began. Adv. Vijay Kulkarni commenced his talk by simply stating the difference between who is a consumer and who is not a consumer. He moved ahead explaining what are the roles and responsibilities of the consumer and as well as the sellers. The introduction part of the session provided an overview of consumer rights, emphasizing the need for consumer protection and the fundamental laws supporting it.

This session delved into the legal framework governing consumer protection, including an in-depth discussion on acts like the Consumer Protection Act, 2019 (or an appropriate reference). Participants were educated about the functions and responsibilities of regulatory bodies such as the Federal Trade Commission, Consumer Affairs Departments, and other relevant agencies.

The discussion included highlighting common fraudulent activities such as counterfeit products, deceptive advertising, and pyramid schemes. It also addressed how consumers can protect themselves from falling prey to such practices. This segment focused on the challenges and remedies related to consumer protection in the digital age.

The seminar included interactive question and answer sessions to engage attendees actively. Participants were encouraged to share their experiences, ask questions, and seek clarification from the speakers.



At the end the hosts of the event Krishna Parmar, from TYBAF and Adishakti Tiwari from TYBCOM express their gratitude to the speaker, principal, teacher in-charge, extension core members and extension volunteers and the students present who made this talk a memorable and informative one.



To conclude, the seminar on consumer protection organized by Department of Lifelong Learning and Extension was a resounding success in terms of the active participation from students and the valuable knowledge imparted. The event effectively highlighted the need for consumer protection and empowered students to take proactive measures to safeguard their interests. The discussions and presentations deepened participants' understanding of consumer rights, legal protection, emerging challenges, and avenues for redress.

Through such seminars, educational institutions play a vital role in shaping responsible and well-informed consumers who are equipped to navigate commercial markets and protect their rights effectively. The seminar's success underscores the importance of continued efforts to initiate changes in consumer behaviour and raise awareness about consumer rights and protection at an individual and societal level.

Report Prepared by-
Adishakti Tiwari / TYBCOM A
(DLLE core member)

Dr. Bhavini Dand
Ms. Krutika Solanki
Teacher Co-ordinator



Dr. Barkha Shamnani
In-Charge Principal



Event Name: Seminar on "Consumer Rights and Act for Consumer Protection"

Date: 22/08/2023

Time: 10:00 am

Venue: 201

YEAR 2023-24

Sr. No.	Name of the Students	Roll No.	Signature
1	Yesh M. Aparadh	2321001	
2	Sujit. Sharma	2312086	
3	Sahil. Shaikh	2312117	
4	Gandhar Mestry	2312209	
5	Sachin Rajput	2312226	
6	Raj Lale	2312203	
7	Sahil Jaiswal	2313023	
8	Rakesh Mogaveera	2313038	
9	Harshikesh Oshosalkar	2313013	
10	Yash S Hamath	2313028	
11	Ajay B Gupta	2313098	
12	Abhishek Sharma	2313069	
13	MOHAN M. Kudarti	23130100	
14	Anuj B. Karbhari	2313030	
15	AJAY T. KHETAWAT	2312049	
16	Ramu Krishna Dasari	2312020	
17	Afroz Shaikh	2313066	
18	Nikhil Sontakke	2313079	
19	Akash R. Yadav	2313091	
20	Kishabhshukla	2313074	
21	Vineesh Poojary	2313054	
22	Sujit. Raj.	2313059	
23	Rohan S. Verma	2323070	
24	Kisan Yadav	2371051	
25	Sahil Kakde	2313026	
26	Sangamkumar Rajbhar	2313060	
27	Vikas Dhiwar	2313012	
28	Rekha Kalugade	231307	
29	Nimali Parad.	2313101	





Event Name: Seminar on "Consumer Rights and Act for Consumer Protection"

Date: 22/08/2023

Time: 10:00 am

Venue: 201

YEAR 2023-24

Sr. No.	Name of the Students	Roll No.	Signature
30.	Aishwarya . Kishor . Gavali .	2313097	Aishwarya
31.	sandhya . Reddy	2313010	Sandhya
32.	Sonali . Bhawar	2313005	Sonali
33.	Kajal . S. Blitale	2313006	Kajal
34.	Nishikant . D. Chauhan	2313008	Nishikant
35.	Uday . N. Gupta	2313018	Uday
36.	Shamoni . Dandge	2313033	Shamoni
37.	Nisha . Waghela	2313088	N. Waghela
38.	Arpita . Pandey	2332015	Arpita
39.	Vaishnavi . Jagdale	2313106	Vaishnavi
40.	Shirangi . Anilkumar Singh	2313102	Shirangi
41.	Bhoomika . Shetti	2313071	Bhoomika
42.	Mamta . Dhobi	2313104	Mamta
43.	Prerna . Shivraj	2313072	Prerna
44.	Kiran . Darnor	2313011	Kiran
45.	Tulsi . Hegde	2313020	Tulsi
46.	Tina . Bhunia .	2313007	Tina Bhunia
47.	Neetu . Yadav .	2313094	Neetu
48.	Anita . Gupta	2313099	Anita
49.	TANUJA . M. SALVI	2313064	Tanuja
50.	DEEPA . S. HARJAN	2313019	Deepa
51.	Anwarighan . Khan	2313033	Anwar
52.	Gayatri . Babu . Kamble	2312195	Gkamble
53.	Iaxmi . S. Jamadar	2312190	Iaxmi
54.	Disha . Chavan	2323005	Disha
55.	Rameeta . Sheregar	2323029	Rameeta
56.	Disha . D. Bhanushali	2323051	DISHA B.
57.	Shreya . Naik	2372025	Shreya
58.	Vaishnavi . Nilesh . Ma	2371030	Vmankar





Event Name: Seminar on "Consumer Rights and Act for Consumer Protection"

Date: 22/08/2023

Time: 10:00 am

Venue: 201

YEAR 2023-24

Sr. No.	Name of the Students	Roll No.	Signature
1.	Shreyas Pawar	2392228	
2.	Ahateva V. Chavan	2351006	
3.	Komal S. Mhaisani	2312204	
4.	Sapana Jaiswal	2323055	
5.	Khushboo pawar	2312217	
6.	Diksha Salunke	2312230	
7.	Jeevan Devadiga	2323053	
8.	Hitesh Sawant	2383338	
9.	Pooja Sudal	2312100	
10.	Anisha Shelar	2312087	
11.	Priya Sharma	2312084	
12.	Manisha Yadav	2313093	
13.	Ranjana Vadav	2312112	
14.	Nisha Yadav	2312063	
15.	Neha Grewal	2312026	
16.	Asati Mahurana	2312059	
17.	Laxmi Gupta	2312031	
18.	NISHA VISHWAKARMA	2312107	
19.	Bhavisha Poojati	2313052	
20.	Pooja Tiwari	2313084	
21.	Trishanka Thakur	2313082	
22.	Manju Singh	2311039	
23.	Krushna A. Menon	23123017	
24.	Prachiti J. Mhatre	2312064	
25.	Sunita Govind	2312028	
26.	Sakshi Soshte	2312099	
27.	Nirmala Munde	2312068	
28.	Nandita Poojari	2312078	
29.	Ruta Patwardhan	2312074	





Event Name: Seminar on "Consumer Rights and Act for Consumer Protection"

Date: 22/08/2023

Time: 10:00 am

Venue: 201

YEAR 2023-24

Sr. No.	Name of the Students	Roll No.	Signature
30	Shreesha. S. Shetty	2383343	
31	KOMAL RAWAT.	2312227	
32	Nidhi. Ganigabarna.	2312173	
33	Muskan .M. Shaikh	2312083	
34	Priyanka. A. Bhandari	2312006	
35	Tanvi . S. Dingankar	2312256	
36	Kauseri .Kharad.	2312201	
37	Pooji Anun Dongre	2312169	
38	chandani Tijalal prajapati	2312222	
39	Pranjal Swarnna Gawand	2312176	
40	Sneha . A. Yadav	2312251	
41	Pooji . G. Maji	2312206	
42	Keenal. Naresh. Jain	2382152	
43	Keishna. Parmar	23833	
44	Neelesh Sali	2383355	
45	Smriti Pednekar	2392322	
46	Ganesh Nadar	2392221	
47	Mahtika. Abhirwar	2322001	
48	Shivangi Yadav	2313095	
49	Adishakti Tiwari	2313083	
50	Soham Dane		
51	Sejal Yadav	2392238	

